

East End Pediatrics Patient Portal (My Kid's Chart)

East End Pediatrics is pleased to offer our patients and parents free online access to your medical records. Our patient portal offers a secure way to obtain personal medical information after your visit. A valid email address and internet access is all that is needed to set up an account.

Information available includes:

Immunization record

A copy of your physical for school, sports or camp

Medical history including your visits to our office

Vital signs and growth charts

Diagnostic tests and radiology results

You can also send secure messages for our staff including:

Requests for a check-up appointment

Prescription refill requests

Non-urgent questions for the doctor or nurse

Creating your account, step 1:

When you call our office to register your child, please give us your email address so we can create a portal account for you. With the temporary password we will give you, you can access your child's portal account and create your own password. This can also be done when you are in our office for your child's appointment.

*Tip: If you are a current patient and already have an email address on file, that email that you use to access your portal must be the same. Our receptionist can create a portal account for you and give you a temporary password.

If your child is 18 or over you will not be able to view their information without consent from him/her due to privacy laws.

Email Address



Password



Remember Me

Sign In

[Create Account](#) [Forgot Password](#)



- If you are NOT registered with our office you may create an account by clicking “create account” and follow the instructions on how to set up an account with us.

Home - Patient Portal - Windows Internet Explorer

https://www.eastendpediatricspc.com/home?p_auth=SIK7tp7N8p_p_id=58&p_p...

Home - Patient Portal

East End Pediatrics, P.C.

Home About the Practice Parent Resources Health and Illness

First Name

Middle Name

Last Name

Email Address

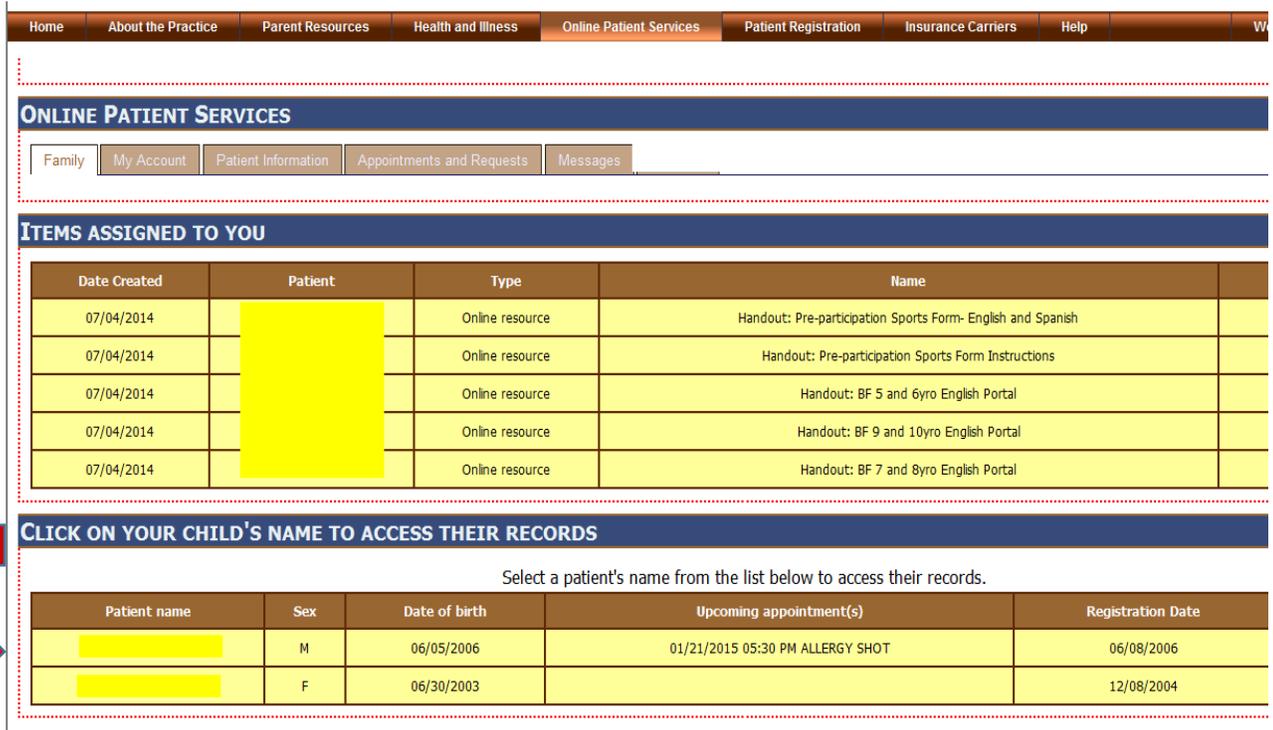
Text Verification

Save

[Sign In](#) [Forgot Password](#)

Step 2:

- Once your account is activated, you can log in and click on your child's name to access information from the medical chart.



Home About the Practice Parent Resources Health and Illness **Online Patient Services** Patient Registration Insurance Carriers Help

ONLINE PATIENT SERVICES

Family My Account Patient Information Appointments and Requests Messages

ITEMS ASSIGNED TO YOU

Date Created	Patient	Type	Name
07/04/2014	[Redacted]	Online resource	Handout: Pre-participation Sports Form- English and Spanish
07/04/2014	[Redacted]	Online resource	Handout: Pre-participation Sports Form Instructions
07/04/2014	[Redacted]	Online resource	Handout: BF 5 and 6yro English Portal
07/04/2014	[Redacted]	Online resource	Handout: BF 9 and 10yro English Portal
07/04/2014	[Redacted]	Online resource	Handout: BF 7 and 8yro English Portal

CLICK ON YOUR CHILD'S NAME TO ACCESS THEIR RECORDS

Select a patient's name from the list below to access their records.

Patient name	Sex	Date of birth	Upcoming appointment(s)	Registration Date
[Redacted]	M	06/05/2006	01/21/2015 05:30 PM ALLERGY SHOT	06/08/2006
[Redacted]	F	06/30/2003		12/08/2004

- Now you may access any of the tabs and you will be able to view information specific to the child you select.

*Tip: The name of the child you are viewing will be on top in bold as pictured below.

Male, DOB: 06/05/2006

ONLINE PATIENT SERVICES

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Step 3:

Choose from one of the five tabs.

- The **“My Account”** tab will display any balance on your account and it will also give you the opportunity to pay your balance online.

*Tip: If there is a balance on your account it will display the amount when you first log-in to the portal. If you want to view or download an actual statement you must contact the billing department so it can be sent to your portal.

ONLINE PATIENT SERVICES

Family My Account Patient Information Appointments and Requests Messages

OPTIONS

- [Billing and Statements](#)
- [Contact and Personal Information](#)
- [Portal Account](#)

STATEMENTS

 Details regarding charges are currently unavailable.

Billing Statements

Date	Description
09/07/2011	Billing statement, patient responsibility only

Yearly payment summaries

Year	
2014	View
2013	View

- The **“Patient Information”** tab will allow you to view and print vaccine records, school forms, growth charts, labs, and even a summary of visits that your child had in our office.

*Tip: If you are unable to view a school/camp form you must contact our office and request the form to be sent to the portal. If you send our office a message requesting this through your portal the \$5 form fee will be waived. Only physicals that are current (the last 12 month) will be available for you to print.

ONLINE PATIENT SERVICES

Family My Account Patient Information Appointments and Requests Messages

OPTIONS

✂ - + ✕

- [Allergies](#)
- [Forms](#)
- [Growth Chart](#)
- [Immunizations](#)
- [Labs](#)
- [Links and Handouts](#)
- [Patient Information](#)
- [Prescriptions](#)
- [Problem List](#)
- [Visit History](#)

ALLERGIES: PLEASE LET US KNOW IF THE LIST BELOW IS INCORRECT OR INCOMPLETE.

Medication Allergies

💡 There are no medication allergies on record for the current patient.

Non-medication Allergies

💡 There are no non-medication allergies on record for the current patient.

- The “Appointments and Requests” tab will allow you to request prescription refills, request forms, requests records, and even request non-urgent appointments.

*Tip: If you need an urgent appointment or a request that needs immediate attention we advise you to call the office and speak with a receptionist.

tion | Appointments and Requests | Messages

SCHEDULING AN APPOINTMENT

This feature is for scheduling well visits/check ups only, not sick or urgent visits. Please send your request and include the phone number where you can hours. We will call you to discuss options available and schedule the visit.

REQUEST AN APPOINTMENT

 This is intended for scheduling well visits. If your child is ill and may need to be seen today, please call the office for immediate assistance.

Preferred week: ▼
Preferred day of week: ▼
Preferred time of day: ▼

Please let us know how to follow up with you.

Phone number to call:

When to call (eg. "Anytime", "Before noon", etc):

Submit

- The “**Messages**” tab allows you to send non-urgent messages to our front desk staff. If you would like the message to be addressed to anyone besides the front desk (i.e. a doctor or a nurse) please specify that in your message and it will be forwarded to the appropriate department.

The screenshot shows a web interface for sending messages. At the top, a dark blue header reads "ONLINE PATIENT SERVICES". Below this is a navigation bar with five tabs: "Family", "My Account", "Patient Information", "Appointments and Requests", and "Messages". The "Messages" tab is highlighted. Below the navigation bar is a section titled "WRITE MESSAGE" in a dark blue header. Underneath this header is a light blue banner with a lightbulb icon and the text: "This is for non urgent communications ONLY, please call the office if you require an immedi". Below the banner is a form with a "Subject:" label and an input field. Below the subject field is a large text area for the message body. At the bottom left of the form is a "Send" button.

If you see any information on the portal that is inaccurate, please contact us so we can make the appropriate corrections.